



RFP for Aadhar Card Number Masking and Encryption Services on premise model						
Sr.No.	Section	Description	Query	Clarification	Request for Change / Modification / Addition / Deletion	BFSL Response
1	2.3	Data Integration	Please share details on data integration for existing customer data			The Integration could be with any of the system within the BFSL's Application ecosystem e.g. Customer Onboarding system, Core Card Processing, Lead Management System, Middleware etc. Based on the flow and the requirement of the integration will be API based (REST/SOAP/XML) or FTP/SFTP based on or any other prevailing method
			Please share details on what all systems are in scope for this RFP			Yes, Any other integration will be discussed with shortlisted vendor
2	2.5	Training	Please share list of major cities where training is to be conducted			Virtual training will be required
			Please specify batch size			Batch size may vary, can be discussed with shortlisted bidder
3	3	Scope of Work	Please specify the DB's where Aadhaar nos are to be masked			1- Aadhaar no. must masked on application and on aadhaar card 2- Aadhaar received in Re-KYC or other emails, Please take information from concern team. 3- Will rectified application replace original application or original application and rectified image both will be saved on server? 4- Naming of application must not change. 5- Will any setup unmask masked aadhaar number? 6- Aadhaar no masking also done for add on card if aadhaar card received via email or on physical application. 7- Report require related to aadhaar masking on daily and monthly basis.
4	3.1	Project Objective	Do we have to mask physical documents manually? If yes, please specify the volume of physical documents			Physically / historical documents are available with us in hard copy . Bidder can either do it manually or with technology will be responsibility of bidder. BFSL wants that data to be masked. Volume will be approx. 12 Lakh application
5	3.3	Licenses	Please share more details on this			License of the software will be responsibility of bidder
6	3.6	Business Process Definition	For incremental data Aadhaar masking generally is done at the point of capture. So why the vendor has to study all processes			Currently we don't have any setup to mask aadhaar number at the time of data capturing and on digital/physical application.
7	2	Annexure-A1-Eligibility Criteria	The bidder must be completed Aadhaar number masking solutions for at least one BFSI or public sector bank	This point would restrict for wider participation.	Requested to change this clause as per following: The bidder should be operating Aadhaar Seva Kendra for Aadhaar Enrolment for at least one BFSI or public sector bank/Private Sector Banks.	We cannot change the point , We need bidder experience in Financial sector
8			Training Virtually or on premises			Virtual training will be required
9			Timeline for completion of Physical document			As soon as possible
10			Infrastructure to be provided or not by BFSL			NO
11			Mumbai based documents			Documents are based in Mumbai and bidder will have to come to BFSL Mumbai office for masking or in case on technology bidder will have to get it scanned
12			Separate Vendor for physical & Technology			No, we want one vendor
13			Data Integration on DMS only			Yes, Any other integration will be discussed with shortlisted vendor
14			Application form to publish			Application Form Published
15			Accuracy rate for aadhaar masking number			Require 100% accuracy
16			Cloud based cost effective (Private Cloud)			We need commercial for Cloud based (private cloud) as well as On premise

17			Infra requirement cost effective/ commercial format			Please refer addendum for revise commercial format
18			Can you clarify applications which will be integrated? and What will be method for those applications for integration such as REST API - SOAP APIs etc.			The integration could be with any of the system within the BFSI's Application ecosystem e.g. Customer Onboarding System, Core Card Processing System, Lead Management System, Middleware etc. Based on the flow and the requirement for the integration will be API based (REST/SOAP/XML) or FTP/SFTP based or any other prevailing method.
19			Scanned Images Ocrd or Not in current applications for Adhar Cards?			Not OCR
20			Can we have some examples of your current records to check quality and indexing and OCR?			We can share that with shortlisted vendor. Since it is customer data, cannot be shared at public platform.
21			Can you clarify mobile application requirements more - Is this for only document uploading? or is there any other requirements?			Document upload / capturing image by phone happens via BFSI's various mobile applications
22			Is there any other document type than AADHAR CARD to encrypt Aadhar number?			Application Form attached as Addendum